Recommended cleaning methods

Altro Whiterock™ Whiteboard

March 2026

Manual - weekly	
1. Wash with water or diluted soap / detergent solutions. Follow the manufacturer's dilution instructions.	Use a soft cloth only. Do not use abrasive cleaners, pads or wire wool.
Sterilisation and pressure cleaning	
1. Sterilisation solutions (supplied by others) may be used following the manufacturer's instructions. 2. Pressure cleaning with hot water lance may be carried out with the pressure nozzle a minimum of 600mm (approx 2 feet) from the wall surface.	NB Observe maximum temperature of 60°C on all Altro PVCu products.
Heavy or stubborn stains	
1. Clean heavily soiled areas with AltroClean™ 44 cleaner or equivalent alkaline cleaner.	
Dusty environments	
1. Altro Whiterock antistatic solution A809 to reduce static charge after cleaning, apply Antistatic Solution A809 to all surfaces when dry.	

Failure to maintain Altro products in accordance with recommended procedure can affect performance. Further information is available from Altro. Before using any cleaning chemical, users should refer to the SDS (Safety Data Sheet) for correct safety advice and to determine the level of PPE (Personal Protective Equipment) and RPE (Respiratory Protective Equipment) that is required.

A COSHH (Control of Substances Hazardous to Health) assessment and risk assessment should be carried out before using the cleaning chemical. In the case of contact with eyes or skin, rinse immediately with plenty of water and seek medical advice. For further information see SDS available from Altro. In the event of any queries, our Technical Services Department will be pleased to advise you.

Tips for successful maintenance of Altro PVCu walling

1. **Develop a regular cleaning programme suited to the usage and traffic of the area** – heavy traffic or highly visible areas, or locations with rigorous hygiene requirements, need to be cleaned more often than areas which are seldom used, or where appearance is less important. A weekly cleaning programme is the minimum recommended.
2. **Use recommended cleaning chemicals** – use only recommended cleaning liquids, their equivalents or sterilising solutions in the correct concentration. Do not mix cleaning chemicals together, and always follow the manufacturer's instructions.
3. **Remove scuff marks and heavy soiling regularly** – marks and soiling should be removed more often than the maintenance programme, e.g. daily. Never use abrasive pads or cleaners.
4. **Hot water lances can cause damage** – use with care and never closer than 600mm or above maximum temperature recommendations.
5. **Caution** – In case of permanent marker being used on the product, do not use ketone solvents e.g. acetone to remove the mark.
   Top tip: Draw over the mark with a dry-wipe marker, allow to dry and then wipe clean. Care should be taken not to wipe over any joints as this will lead to staining along the edges.

High quality cleaning chemicals ensure efficient maintenance and represent only a small proportion of maintenance costs.

For further information or technical advice
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